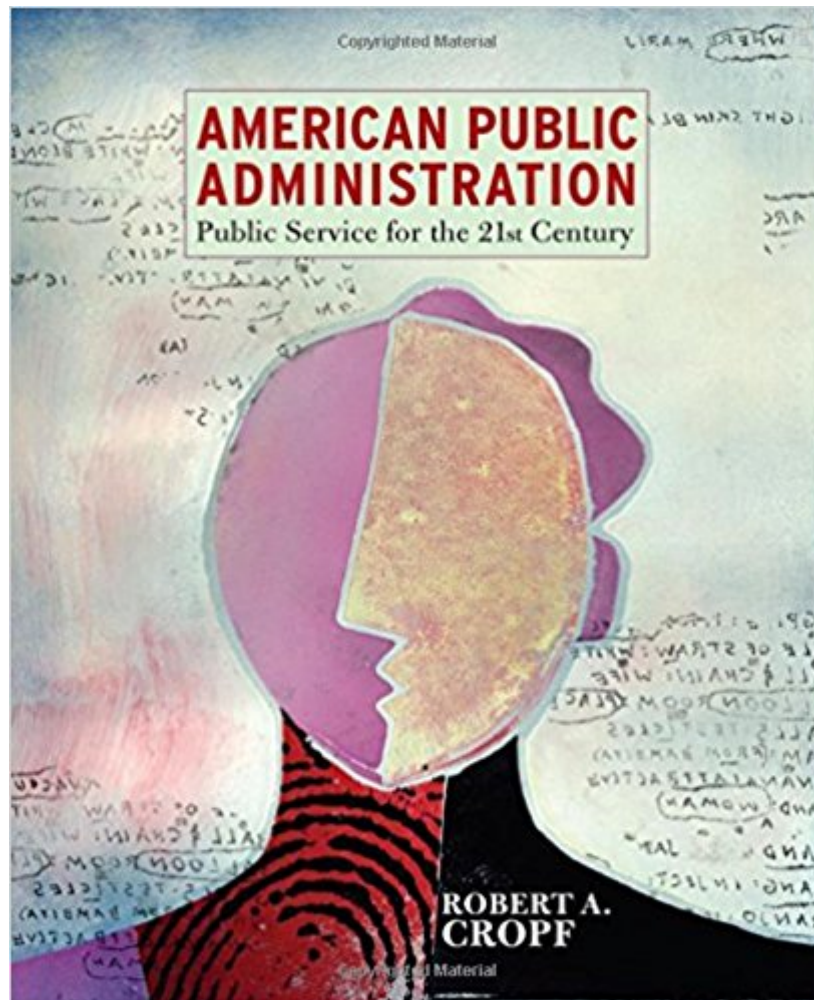




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American Public Administration: Public Service For The 21st Century



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In addition to addressing the basics, *American Public Administration: Public Service for the 21st Century* stands out from other books in the market by offering a broader context in which to understand public administration and by devoting comprehensive coverage to current topics and trends, many of which are given chapter-length treatment (e.g., civil society, privatization, management information systems, and ethics). The most recent and compelling research is woven throughout every chapter to give students a useful, in-depth understanding of the field today. Real-world case studies and vignettes, helpful chapter pedagogy, an abundance of charts and graphs, and numerous Web listings help students learn and engage them in the text.

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Robert A. Cropf is a Professor at St. Louis University, USA.

Required reading for my Masters course

I had to have this book for a class I just finished. The book was a "must have" for me, but I also found a lot of really good info in it for me in my work. I don't think the average person would just buy it, but if public administration is what you do, then this a good one to have in your professional "tool box." The teacher mentoring the class along with the text, had a lot to do with the contents and the book's personal "value" to us students.

Very disappointed in this purchase. I opened the plastic bag and the book is ripped in half and you cannot even read the text on some pages. This is definitely not a Used/Very Good book and will rethink any future purchase of used books.

I would never have purchased this book willingly. If I did not need it for my class, it would have been returned on day one. Many of the examples in the book are very old and not up to date with today's issues. The quality of the binding is subpar and pages are falling out to the point I have binder clips holding it together.

The Book falls apart when I started using it. I had to call .com to send me another one. The publisher did not do well with the binding. The book looks like it was printed on a copier and then glued together. This also happened to the new book. I spent over 100 for the book.

A good read. Very similar to many other public administration books.

Very informative book. Helped my understanding of public administration. Was exactly what I needed.

It was the correct book but on some of the pages the ink smudged and some of the words are faded on most of the pages making it difficult to read. We couldn't send it back because he needed it for his course or I would have.

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